UNHCR
The UN
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a repository for exchanging
ideas on resettlement partnerships

UNHCR-NGO Toolkit
for Practical Cooperation on Resettlement

What is the toolkit?

The toolkit is a resource to help UNHCR and non-governmental organizations (NGOs) strengthen their partnership and cooperation on resettlement. It is a collection of tools that provides practical guidance for the UN refugee agency and NGOs to cooperate in various areas: operational activities; community outreach; information sharing, planning and advocacy; and reception and integration. It is also an assemblage of examples of such partnerships in action, both historical and current, to elicit best practices and build on earlier efforts. It should be noted that the toolkit is not a "how to" manual and does not attempt to provide step-by-step guidance, but rather aims to simply collect and share useful tools.

Why have the toolkit?

The purpose of the toolkit is to raise awareness about the potential for collaboration and the good practices in place as well as to provide the tools for supporting enhanced partnerships on resettlement. UNHCR and NGOs recognize the importance of strengthening partnerships to identify refugees in need of solutions, including resettlement, and they acknowledge the need for balanced protection delivery among regions and within countries, including urban, camp and other operational contexts. Such partnerships are necessary to bridge protection gaps, including capacity and resource

Who should use the toolkit?

UNHCR field offices, interested NGOs and governments are encouraged to use and contribute to the resources in this toolkit. We encourage joint exploration and development of activities, projects or programmes to enhance the protection and assistance to refugees and other persons in need of protection and to seek durable solutions for them.

How to contribute to the toolkit?

-This toolkit is a living repository for exchanging ideas on resettlement partnerships. Version 1 of the toolkit, which was developed by UNHCR in close collaboration with Hebrew Immigrant Aid Society (HIAS), and Mapendo International and with input from other NGOs, provides a basic framework of the repository. We welcome additional materials and field examples to make the toolkit useful to various resettlement operational contexts. In this respect, all NGOs and UNHCR staff are encouraged to submit relevant additional materials (templates, tools, field examples and commentaries on any of the tools) to the toolkit administrator at unhcr.ngotoolkit@gmail.com, specifying applicable sections in the toolkit. Any other recommendations and suggestions to enhance the toolkit are most welcome!